



PATIENT PROCEDURES FOR VISITING REACTIVATE PHYSIO LTD CLINICS

THESE PROCEDURES ARE DESIGNED TO KEEP YOU AND THE CLINICIAN SAFE AND PREVENT CROSS CONTAMINATION OF COVID-19.

PLEASE MAY WE REMIND YOU THAT IF YOU OR ANY OF YOUR HOUSEHOLD ARE DISPLAYING ANY SYMPTOMS OF COVID-19 NOT TO ATTEND YOUR APPOINTMENT BUT TO CANCEL AND CONTACT YOUR GP

- ENSURE YOU ARE WEARING A FRESH SET OF CLOTHES TO YOUR APPOINTMENT
- DO NOT GO ANYWHERE ELSE BEFORE YOUR APPOINTMENT
- PLEASE ATTEND YOUR APPOINTMENT ALONE UNLESS YOU ARE EITHER A MINOR OR A CHAPERONE IS REQUIRED AND THEY HAVE ALSO BEEN SCREENED
- PLEASE WAIT IN YOUR CAR UNTIL YOU ARE CALLED BY YOUR CLINICIAN
- YOUR TEMPERATURE WILL BE TAKEN BY INFRARED THERMOMETER BEFORE ENTRY. SHOULD THIS BE HIGHER THAN NORMAL YOU WILL BE ASKED NOT TO ATTEND BUT TO SEEK MEDICAL ADVICE INSTEAD
- PLEASE DO NOT TOUCH ANY DOOR HANDLES ON YOUR ROUTE TO/FROM YOUR CLINIC ROOM
- PLEASE USE HAND SANITISER ON ENTRANCE/ EXIT OF THE CLINIC
- PLEASE WEAR A FACE MASK TO PROTECT BOTH YOU AND THE CLINICIAN
- CLINICIANS WILL BE WEARING PPE EQUIPMENT, PLEASE DO NOT BE ALARMED
- PAYMENTS CAN BE MADE BY CONTACTLESS METHODS TO PREVENT TOUCHING OF THE CARD MACHINES OR BY BANK TRANSFER AFTER THE APPOINTMENT
- PLEASE BE ADVISED TOILET FACILITIES ARE NOT AVAILABLE AT THIS TIME

THANKYOU FOR YOUR SUPPORT AND COOPERATION IN THESE DIFFICULT TIMES HELPING US TO PROTECT YOU AND OUR STAFF